



# End-User Customer Training Application

<b>Requestor Name</b>	<b>Date Submitted</b>
<b>District/Office Location</b>	<b>SG District Number (if applicable)</b>
<b>Requestor Email</b>	<b>Requestor Phone Number</b>
<b>Customer Name</b>	<b>Phone</b>
	<b>How many students will attend?</b>

**Select all that apply**

Existing Customer	The customer initiated this request for training.
New Customer	This training request is connected to a new equipment sale.
Potential Customer (bid proposal)	

**Select Desired Training (you may select more than one)**

<p><b>Fire Alarm:</b></p> <ul style="list-style-type: none"> <li>4100+ Fire Alarm Curriculum (All web)</li> <li>4100+ Operations and Basic Hardware Package (web)</li> <li>4100+ Adv. Operations &amp; Troubleshooting Package (web)</li> <li>4100+ Mapnet Hardware Package (web)</li> <li>4100+ Audio Hardware Package (web)</li> <li>4005/4006/4008/4010 Fire Alarm Curriculum (web &amp; classroom)</li> <li>4100ES Fire Alarm Curriculum (web &amp; classroom)</li> <li>4100U Operations and Basic Hardware Package (web)</li> <li>4100U Basic Programming Package (web)</li> <li>4100U Intermediate Programming Package (web)</li> <li>4120 Network/TrueSite Workstation Curriculum (web &amp; classroom)</li> </ul>	<p><b>Healthcare:</b></p> <ul style="list-style-type: none"> <li>EZCare Service Curriculum (web &amp; classroom)</li> <li>EZCare Service w/ VITALTouch Curriculum (web &amp; classroom)</li> <li>EZCare Service w/VITALTouch &amp; IP Gateway Curriculum (web &amp; classroom)</li> <li>EZCare CareCom+ Curriculum (web &amp; classroom)</li> <li>Zettler Sentinel 500 Curriculum (web &amp; classroom)</li> </ul> <p><b>Other:</b></p> <ul style="list-style-type: none"> <li>Inspecting &amp; Testing Fire Alarm Systems (classroom only)</li> </ul>
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**Special Request: (enter details below)**

**Please provide the following required information about each student:**

<b>Student 1:</b>	<b>Student 2:</b>	<b>Student 3:</b>
Email:	Email:	Email:
1 <sup>st</sup> Language:	1 <sup>st</sup> Language:	1 <sup>st</sup> Language:
2 <sup>nd</sup> Language:	2 <sup>nd</sup> Language:	2 <sup>nd</sup> Language:

Job Responsibilities Before Training	Job Responsibilities Before Training	Job Responsibilities Before Training
Operate System	Operate System	Operate System
Troubleshoot System	Troubleshoot System	Troubleshoot System
Program System*	Program System*	Program System*
Other:	Other:	Other:

Desired Skills After Training	Desired Skills After Training	Desired Skills After Training
Operate System	Operate System	Operate System
Troubleshoot System	Troubleshoot System	Troubleshoot System
Program System*	Program System*	Program System*
Other:	Other:	Other:

*\* using a Windows-based programmer*

**Email completed form to [rileblanc@tycoint.com](mailto:rileblanc@tycoint.com) (expect response within 2 business days).**